

**From:** [Maylee Speller](#)  
**To:** [Hyde, Emma](#)  
**Subject:** Re: Representation received [REDACTED] - Fig, 5 The Shambles, Bradford on Avon  
**Attachments:** [IMG\\_0097.jpeg;image001.png;](#)  
**Sent:** 20/08/2024 17:50:34

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Good afternoon Emma,

Thank you for sending over the valid representation for us to address any concerns.

Please find our response to this below. The blue notice has also been updated this morning and replaced in the window.

Thank you for notifying us of your concerns regarding the application of a premises licence. The capacity has been calculated at the premises by square footage.

Current health and safety guidelines is 2 to 4 people by square footage. Bearing in mind the property is over two floors. We are happy to reduce the capacity to 75 at one time. This number is more than adequate reference to square footage of the property.

We are aware that the side patio gate is leading to Coppice Hill and there is no footpath on our side. The footpath is located opposite. This road is currently in use on foot by families with prams and residents who live on Coppice Hill and they are using this road on a daily basis to commute to their houses. There are also a couple of self catering accommodations on Coppice Hill with families and people renting these accommodations who are using this area also. There is already a high volume of visitors walking up and down this road on daily basis as it is a historical attraction. Having been a resident on Coppice Hill for a few years I am aware that this is a no through road accessed by residents and delivery drivers so traffic is minimal. However we are fully aware of any health and safety issues regarding this. The outside patio area has been designed to allow for a maximum of 9 covers in this area only with bar style seating up against the wall to mitigate any problems of people sitting on the wall. The seating faces onto the road against the wall with bar style stools. So customers would sit side by side. We have installed trellis at the side in order to grow planting to help create a sound barrier. Small long planters are to be attached to the top of the wall to stop anyone from sitting there whilst creating an inviting space to be in. Clear signage will be displayed on the gate notifying customers of the danger an example of that is attached below. A child safety latch will be installed on the gate also. The side access will not be the main access route. Customers will be encouraged to use the front entrance into the premises using signage on the front of the gate (Please use entrance located on The shambles).

The operating hours on the patio area will be during sociable hours only and customers will be expected to be seated whether inside or outside whilst using the premises. We are not operating a bar where customers can freely wander around drinking. This is a cafe, deli and shop open into the evening where table service is required.

We are always welcome to improving our health and safety measures, because as a company we strongly believe in safety first and have great respect for our neighbours and residents of this area as we hope to be able to provide a service that they will enjoy and benefit from.

I hope all these additional informations and adjustments will give assurance to yourself and objector that as a company we are taking health and safety seriously.

We thank you for taking the time to raise these concerns and hope this will help alleviate any worries you may have. If you would like to speak to us in person we would be happy to arrange to do this.

Kind regards

Maylee Speller (On behalf of Kayra Collection Ltd)